

	January	February	March	April	May	June	July	August	September	October	November	December	Total	Total % from Jan.
Complaints Received by Board	14	5	14	14	13	14	12	11	0	14	11	10	132	11
Number of Respondents (for complaints received)	14	5	13	14	11	14	12	11	0	14	11	10	129	11
Number of Agenda Items	34	40	22	39	37 ^{*5}	31	27	42	0	40	19	30	361	30
Board Actions														
Dismissed	3	6	9	5	3	5	4	7	0	4	6	5	57	37.50%
Nondisciplinary Letter of Concern	5	2	0	0	0	2	1	0	0	1	1	1	18	11.84%
Nondisciplinary Remedial Action	4	0	2	2	2	2	1	2	0	1	1	1	18	11.84%
Due Diligence	0	1	5	1	0	0	2	4	0	1	0	3	14	9.21%
Probation	4	5	0	1	0	1	1	0	0	2	2	2	28	18.42%
Suspension	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%
Surrender	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%
Revocation	0	1	0	0	0	0	0	0	0	0	0	0	1	0.65%
Cease & Desist	0	0	0	0	0	0	1	0	0	0	0	0	1	0.65%
Total Board Actions	16	20	13	27	7	12	16	13	0	9	9	10	152	100.00%
Other Board Actions														
Ref. to Investigation	2	0	3	1	0	3	4	5	0	7	2	3	30	36.59%
Informal Hearing	0	16	0	2	0	1	1	3	0	9	7	7	46	56.10%
Formal Hearing	1	0	2	1	0	1	0	0	0	1	0	0	6	7.32%
Total Other Board Actions	3	16	5	4	0	5	5	8	0	17	9	10	82	100.00%
Violation Levels														
No Violation (Closed, Other Etc.)	10	10	13	5	0	5	5	7	0	5	6	5	38	41.76%
I	5	2	0	0	3	3	7	0	0	0	0	0	7	7.69%
II	4	1	4	3	0	3	7	6	0	0	0	1	12	13.19%
III	3	10	0	6	2	1	18	6	0	2	1	4	19	20.89%
IV	1*	10	0	13	2	1	6	0	0	2	1	0	14	15.38%
V	0	1	0	0	0	0	0	0	0	0	1	0	1	1.10%
Total Violations	13	14	17	27	7	10	16	13	0	9	9	10	91	100.00%
Complaints Closed as of 2011														
Closed due to Expiration	8 ^{*2}	5	0	2	0	0	1	6	2	7	2	0	33	
Closed - Other	0	0	0	0	0	1	0	0	0	0	0	1	2	
Total Closed Complaints	8	5	0	2	0	1	1	6	2	7	2	1	35	

*1 Level 4 Probation and Mentorship for James A. Gonzalez #3175
 *2 7 complainants for William H. Moffett #2385-2391, inclusive
 *3 James R. Nelson Summary Suspension 3071/83085/3195/3199/3225
 *4 Scott A. Gary 2928-2930, inclusive
 *5 John S. Colman Suspension 2975-2982, inclusive
 *6 This included Kim R. Gaudette 2280-2301, inclusive terminated probation (22 complaint files)
 *7, Henry R. Wleczorek, Jr. #3306, found vios but took no further action since Mr. Wleczorek was already under probation for similar vios.

NOTE: This report reflects the number of complaints not the number of appraisers